Accessible Voting Systems Vendor Fair Survey Results

Advanced Voting Solutions | Vote by Phone

Number of People Surveyed	**50**	
Question	**Average Score**	**Average Weighted Score**
I would like to use this voting system in an election.	3.78	7.55
There were too many steps in using this voting system.	3.56	
I thought this voting system was easy to use.	3.57	7.14
The instructions for this voting system were difficult to understand.	3.67	
The buttons or touch screen were easy to use.	3.66	
It was hard to move around the ballot with this system.	3.48	
I think that most people could learn to use this voting system very quickly.	3.75	7.50
I found this voting system awkward or difficult to use.	3.52	7.04
I felt very confident that my vote was cast correctly with this voting system.	3.58	10.75
I would need help each time I used this voting system.	3.57	10.71
The ballot text was easy to read or hear.	3.48	
Casting my vote was easy.	3.56	
	40.32	**68.38**

Writing in a Candidate was easy 2.88

this question appeared on the survey but was not included in the final score

Accessible Voting Systems Vendor Fair Survey Comments

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mobility
Next to "I found this voting system awkward or difficult to use." wrote: Background noise interfered Next to "The ballot text was easy to read or hear." wrote: Background noise Other Comments: If any electronic system were going to convince me to try switching from paper ballots, it could be this one.
The phone didn't work at all!
It would not read back what I had actually said. It took 3 times to dial in. The speaker's voice was too low in volume.

vision
liked voice recognition and ability to do at home—hard to know if vote was cast correctly—need print receipt to have elections officials verify my ballot.
eliminates transportation problems to go and vote at a polling place
Next to "I found this voting system awkward or difficult to use" wrote: noise Other comments: Registration process wasn't accurate—voting section could have been louder
Next to "I would like to use this voting system in an election" wrote: at home where quiet Other comments: I was not able to finish phone—too much background noise. It kept asking to repeat. I could barely hear.
The phone system may not have been loud enough. If phone system doesn't understand, "please repeat your choice"—Do not error—That is confusing.
Next to "The ballot text was easy to read or hear." wrote: Noise in Room Other Comments: Liked security of voice recognition—Difficult to do in this setting. I like the familiarity of using own phone—increases comfort and confidence.
I liked it best of what I tried so far.
Prefer to vote by phone at home.
Hearing was difficult; couldn't go back and reverse decision—ability to not vote for candidate was difficult. (wasn't bad system)
voting by phone is the best method for visually impaired
I liked this voting system because: it was private and easy to use.
Have to have a quiet atmosphere!!!!
NOISE was written next to questions 1,3,4,7,8, and 9; NEEDED QUIET ROOM. Didn't get beyond saying ID number. Never understood. Didn't get to experience entire process.

Accessible Voting Systems Vendor Fair Survey Comments

Advanced Voting Solutions | Vote by Phone *continued*

vision *continued*
Next to "The ballot text was easy to read or hear." wrote: kept kicking him out Other comments: It required voice print and wouldn't accept mine.
Next to the "I found this voting system awkward or difficult to use." & "Casting my vote was easy." wrote: NOISE Other comments: Excellent system except exterior noise blocks info
very simple and convenient
I didn't like this voting system because: difficult to put in voice part
I didn't like this voting system because: voice recognition didn't work
voice component wasn't good
voice recognition was really hard to use
I liked this voting system because: of voice activation.
just didn't like it.
Next to "I thought this voting system was easy to use." wrote: a little too noisy Next to "I would need help each time I used this voting system." wrote: minimum help I like this voting system because...it is available at any phone and because vote cannot be interrupted.
I can do it from home

cognitive/mental health
Too much noise in the room—otherwise very easy
it was fun
didn't like for lack of privacy—everyone could hear

none
Too hard to hear and asked questions too many times over again.
It was loud in the lobby and the phone system could not hear me. It was very frustrating.

Accessible Voting Systems Vendor Fair Survey Comments

Advanced Voting Solutions | Vote by Phone *continued*

none *continued*

I think that people who are homebound, this would be an excellent method for them to vote.

Next to “I thought this voting system was easy to use.” wrote: wasn’t able to access much
Next to “It was hard to move around the ballot with this system.” wrote: didn’t get this far
I didn’t like this voting system because...too much background noise
Other comments: not easy to get on

other

I have dyslexia—difficulty dialing numbers correctly.

Trouble hearing

I didn’t like this voting system because: it was too fast

it was fun

didn’t like for lack of privacy—everyone could hear

multiple

Phone was unable to understand my choices and I speak clearly. Did not even get registered.

Background noise made it difficult to hear—not system problem but environment