Accessible Voting Systems Vendor Fair Survey Results

IVS LLC | Vote by Phone

Number of People Surveyed	**35**	
Question	**Average Score**	**Average Weighted Score**
I would like to use this voting system in an election.	3.71	7.43
There were too many steps in using this voting system.	3.37	
I thought this voting system was easy to use.	3.34	6.69
The instructions for this voting system were difficult to understand.	3.43	
The buttons or touch screen were easy to use.	3.97	
It was hard to move around the ballot with this system.	3.70	
I think that most people could learn to use this voting system very quickly.	3.57	7.14
I found this voting system awkward or difficult to use.	3.20	6.40
I felt very confident that my vote was cast correctly with this voting system.	4.24	12.73
I would need help each time I used this voting system.	3.49	10.46
The ballot text was easy to read or hear.	4.12	
Casting my vote was easy.	3.94	
	43.40	**72.20**

Writing in a Candidate was easy 2.64

this question appeared on the user surveys but was not included in the final score

Accessible Voting Systems Vendor Fair Survey Comments

IVS LLC | Vote by Phone

mobility
I wouldn't vote using this system if my life depended on it and it was my only choice.
It was very hard to use

vision
I liked because it was familiar using a phone system. And allows you to vote alone.
One thing instructions did not say you could speed it or slow it down. Keypad instructions should be at the beginning of the process.
Too complicated
I liked this voting system because: Could easily go at my own speed
Voice was easy to understand
Instructions too hard
I liked
Liked jumping 5 letters at a time, pressing buttons to stop instructions; recognized the mans voice on the phone
Preview practice excellent, use any phone, record voice easy to understand
Liked phone based
I liked this voting system because: I could use my home phone. It was easier to hear than the other phone vote booth.
I didn't like this voting system because: slow process, cumbersome, difficult to write-in if visually impaired
Familiar with phone so it was easy
Like because it was easy to operate and understand
Slow entering write-in. Need to make it easy to get started
Too long of process, hard to go through ballot. Too many instructions a the beginning of.
I liked this voting system because...It was encouraging
Need more computer skills, need to identify star and #

Accessible Voting Systems Vendor Fair Survey Comments

IVS LLC | Vote by Phone *continued*

vision *continued*

I liked this voting system because: instructions very clear, easy to hear. My favorite system, a hard act to follow.

cognitive/mental health

Very hard to listen to and follow directions

Next to “The buttons or touch screen were easy to use.” wrote: didn’t like it

Did not vote by phone, too confusing

other

Hard to hear, need more explanation on candidates.

I liked being able to go back and forth with instructions

multiple

Liked system because the ease of at home. Didn’t like because instructions weren’t good.